



23 June 2025

UNITED NATIONS Public Service Day 2025

Five years to 2030: Accelerating Public Service
Delivery for a Sustainable Future



MESSAGE

A BOLD VISION FOR A NEW ERA OF PUBLIC SERVICE



Honourable Lutchmanah Pentiah
Minister of Public Service and Administrative Reforms

Dear Citizens,
Dear Public Officers,

Today, as we mark United Nations Public Service Day, we pause not only to celebrate the backbone of our nation — our public officers — but also to embrace the bold path we are taking to shape the future of Mauritius. This day is not just a commemoration. It is a declaration. A declaration of purpose, progress, and the shared commitment we hold to serve the people of this country with excellence and pride.

The theme for this year, “Five Years to 2030: Accelerating Public Service Delivery for a Sustainable Future,” resonates deeply with the mission we have set for ourselves. With just five years left to achieve the Sustainable Development Goals, Mauritius is at a pivotal moment. The decisions we take now, and the actions we lead, will define the legacy we leave for generations to come.

Since the formation of the new government in November 2024, Public Sector Reform has taken centre stage. It is not a buzzword. It is a national priority, a necessary transformation to ensure our institutions are future-ready, citizen-focused, and performance-driven. The Ministry of Public Service and Administrative Reforms is spearheading this transformation with a clear vision and unwavering resolve.

At the core of our reform agenda is the Public Sector Reform Strategy 2025–2029, which sets out our roadmap for the next five years. This strategy is designed to strengthen government-wide coordination, simplify processes, accelerate digital transformation, and place people — both citizens and officers — at the heart of service delivery. It is a strategy that champions transparency, agility, accountability, and innovation.

To support this ambitious reform journey, we are finalising the Public Sector Reform Bill — a piece of legislation that will anchor our reforms in law and ensure continuity beyond political terms. It will institutionalise forward planning, inter-ministerial collaboration, and performance-based management. With this legal backbone, we are setting the foundation for long-term, sustainable transformation.

However, reform cannot be imposed from above. It must be cultivated from within. That is why every Ministry and Department will soon house its own Reform and Innovation Unit, led by a Director of Reforms. These units will be tasked with identifying challenges, testing new approaches, and

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UNITED NATIONS PUBLIC SERVICE DAY 2025

Ministry of Public Service and Administrative Reforms

promoting a culture of continuous improvement at every level of the civil service. Real change happens when those closest to the work are empowered to lead it.

The digital revolution is another cornerstone of our reform efforts. We are rolling out a nationwide Electronic Document Management System to shift government operations into a paperless, faster, and more secure mode. In parallel, we are developing an e-platform for the Scheme of Service to streamline the planning and review of public sector roles and responsibilities. Our performance evaluation framework is also being modernised through the implementation of an Electronic Performance Management System, allowing us to monitor progress in real time, align individual targets with national priorities, and foster a culture of excellence and results.

Yet, no reform can succeed without investing in people. Our officers are the beating heart of government, and we are committed to their continuous growth. That is why, we launched the Atal Bihari Vajpayee Institute of Public Service and Innovation in Réduit, inaugurated on 12 March 2025 by the Prime Ministers of India and Mauritius. This flagship institution is not just a building — it is the embodiment of our belief in the power of knowledge and the potential of every public servant.

With its modern facilities and expanded capacity, the Institute can now train up to 20,000 officers in a single financial year. But our vision does not stop at numbers. The Institute will soon become an accredited awarding body, offering credit-based programmes that lead to certificates, diplomas, degrees, and even master's qualifications. Public officers will now have the opportunity to pursue formal academic advancement while working — building careers, enhancing expertise, and strengthening public service delivery across the board.

Looking further ahead, we aim to position the Institute as a regional hub for public service excellence in Africa — a space for cross-border collaboration, research, innovation, and thought leadership. Mauritius will lead by example, becoming a reference for public sector transformation on the continent.

As we celebrate this important day, let us renew our collective pledge to serve better, think smarter, and lead boldly. Let us move beyond routine and mediocrity, and instead embrace a future where every officer — regardless of grade or function — is equipped, empowered, and inspired to make a difference.

To all public officers: your work matters more than ever. You are not simply fulfilling a job description — you are shaping lives, sustaining trust, and writing the next chapter of Mauritius. Let us rise to this challenge, together.

Happy United Nations Public Service Day 2025.

Long live our Public Service.

Long live the Republic of Mauritius.

ACCELERATING PUBLIC SERVICE DELIVERY FOR A SUSTAINABLE FUTURE: A SHARED COMMITMENT TO THE PEOPLE OF MAURITIUS



***Ms Lisa Simrique Singh
UN Resident Coordinator
for Mauritius and Seychelles***

As we commemorate United Nations Public Service Day 2025 under the theme “Five years to 2030: accelerating public service delivery for a sustainable future,” we honour, celebrate and recognize the invaluable contributions that public institutions and public servants have made in improving our societies and promoting sustainable development. Time and time again, we have seen the power of public service to shape and power human progress.

In Mauritius, public service officers have been the architects of progress—their sacrifice and dedication have been fundamental in shaping the miracle that is modern day Mauritius — a country which transformed itself within just a few decades from a primarily sugar cane economy to attain upper middle-income status. More recently, the Mauritian public service has proved its mettle in managing global shocks to include its successful management of the COVID-19 pandemic.

The recently launched Government Programme 2025–2029, A Bridge to the Future, envisages a country that is climate resilient, inclusive and economically diversified. At its centre lies efficient, transparent and citizen-centric public institutions which effectively deliver quality public service. This national vision is aligned to the 2030 Agenda for Sustainable Development as well as the African Union’s Agenda 2063. The Sustainable Development Goal 16 in particular, puts a premium on the role of effective, accountable and results oriented public sector to drive this transformative agenda.

Shifting geopolitics, unprecedented economic shocks, global pandemics and climate volatility are exacerbating inequalities and challenging progress on sustainable development. These vulnerabilities are more acute for Small Island Developing States (SIDS) like Mauritius due to their geo-specific context. Rapid technological advances and digitalization are equally changing the way citizens access services, learn and interact. Harnessing the power of rapid technological changes and regional collaboration to include maritime security will be central to repositioning Mauritius from a SIDS to a Big Ocean State (BOS) and in harnessing the full potential of its blue economy. Prioritising whole-of-society approaches that allow integrated cross-cutting solutions and progress across several SDGs; using data and science to enhance public policy; strengthening data granularity to rationalize investments including for vulnerable groups, women, disabled, expanded partnership with private sector, academia and civil society will strengthen social contract and allow for joint transformative results.

We remind ourselves that an agile, performance-centric and knowledge-driven public sector have throughout history shaped the breakthroughs that allow for human progress. In an increasingly complex world, greater institutional agility of the public sector buttressed by continued investments in equipping public servants with the necessary knowledge and applied skills to include digital fluency, will enhance civic service interface and reinforce social contracts. In this regard, the newly launched Blueprint for Digital Transformation 2025–2029 by the Ministry of Information Technology, Communication and Innovation is highly lauded for setting the stage for the modernization of the country and by consequence improve e-governance, quality and access to public services.

The UN, since its establishment in 1945, has been the apex body supporting international collaboration, collective action on transnational challenges to include climate change, pandemics, setting global targets, combating economic inequities, pandemics and responding to humanitarian crisis. One of its core missions is delivering global public services – benefits and protections that extend beyond borders and contribute to the wellbeing of all humanity. Here in Mauritius, the UN team comprises 24 UN agencies with a history of longstanding collaboration with Ministries, public institutions and other national stakeholders on national development issues.

The next 4 years of our programmatic work is driven by the United Nations Sustainable Development Cooperation Framework (UNSDCF 2024-2028), which is clustered around three pillars, namely, People, Planet and Prosperity. The UN continues to play a pivotal role in a wide range of areas to include, but not limited to: health, education, nature positive solutions, blue economy, maritime security, regional integration, culture, science, technology, digital transformation, entrepreneurship, food systems, decent work, advancing renewable energy and circular economy pathways, tackling plastic pollution, strengthening resilience to natural disasters and climate change. Leaving no-one behind by addressing

socio-economic opportunities for young people, women, persons with disabilities and other vulnerable groups to include those in the outer islands and addressing their structural risks, remain a priority.

Our collaboration with national stakeholders and public institutions has resulted in the design of impactful policies and regulatory ecosystems, maximized investments and strengthened technical capacities of public institutions. Knowledge brokering, south-south exchanges, cross-border collaboration, innovation and digital modernization have been a cornerstone of this shift. Capacity building in systems thinking and strategic foresight has enhanced anticipatory risk integrated approaches and prioritised prevention.

On a reflective note, as an international public servant myself, a life of public service is the highest possible calling one can aspire to. It allows us to meaningfully help improve the lives of others and tangibly in our lifetime see the dividends of our efforts. But it is also our duty to ensure we set the stage for the next generation of civil servants. Together, our actions, conduct and achievements should be tailored to inspire and attract the best talent amongst our younger generation so that they aspire to a life of public service nationally and in the international arena. Five years to 2030, let us accelerate together – towards an inclusive, prosperous and resilient Mauritius.

EMBRACING AI FOR SMARTER HUMAN RESOURCE SERVICE DELIVERY IN THE PUBLIC SECTOR

The growing need for digital transformation in Human Resource Management in the Public Sector cannot be overstated. In this transformation journey, Artificial Intelligence (AI) emerges not merely as a tool but as a transformative force that can revolutionise HR service delivery.

Why AI in Public Service Human Resource Management?

Unlike the private sector, public service HR departments often grapple with legacy systems, bureaucratic procedures, and resource constraints. Integrating AI in Human Resource Management offers a unique opportunity to tackle these challenges through automation, data-driven decision-making, and employee-centric services.



1. Automating Routine Administrative Tasks

AI can significantly reduce the time HR officers spend on repetitive tasks such as leave approval, payroll processing, and benefits administration and allow more time to be committed to strategic tasks and human-to-human interaction. For example, the South African Revenue Service recently implemented an AI-powered chatbot that handles over 80% of HR queries related to leave balances, policies, and payroll — reducing email traffic and freeing up officers for strategic work.

2. Data-Driven Talent Management

AI algorithms can sift through thousands of job applications in minutes, identify the best matches based on job requirements, and remove unconscious bias in recruitment. AI can also help in identifying job requirements and drafting schemes of service by analysing skills that are necessary for a given position. In Singapore's Civil Service, AI-supported systems are already helping HR teams make faster and fairer recruitment decisions by analysing behavioral patterns and performance indicators.

3. Enhancing Employee Experience

Modern employees expect the same level of digital convenience at work that they enjoy in their personal lives. AI-powered self-service portals enable public officers to access HR services 24/7 — from updating personal information to exploring training opportunities. AI can provide personalised learning and development opportunities based on performance data. For instance, Estonia's public sector HR platform uses AI to recommend personalised learning paths based on employees' career goals and past performance reviews.

4. Proactive Workforce Planning

AI doesn't just help with current operations — it predicts the future. Predictive analytics can identify skills gaps, forecast retirements, and recommend succession plans. This is critical in the public sector where ageing workforce and evolving service demands require strategic planning and policy making. Canada's federal government recently piloted an AI model to predict workforce attrition, thus enabling HR leaders to plan early interventions.

5. Boosting Policy Compliance and Risk Management

AI systems can automatically monitor HR policy adherence and detect anomalies in employee data, helping prevent fraud or non-compliance while mitigating bias. For example, AI-based auditing tools can flag irregular overtime claims or contract extensions, alerting HR to investigate further.

6. Data-Driven Performance Management

Performance Management Systems utilising AI can gather comprehensive productivity and engagement data to help understand trends, create robust performance strategies, carry out a comprehensive skills gap analysis and create learning

plans. All this can enable more accurate actionable feedback. Carried out in the right way, combining data analysis with strategic planning can enable continuous feedback systems that identify potential issues before they impact outcomes.

7. Challenges and Ethical Considerations

While AI promises immense benefits, it must be deployed thoughtfully. Data privacy, algorithm transparency, ethical concerns, legal risks and inclusivity should be at the heart of every AI solution. Clear governance frameworks and regular audits must be instituted to build trust among employees and stakeholders.

A Call to Action

AI is not a replacement for human judgment, empathy, or leadership. Rather, it is a partner that empowers HR professionals to shift from process managers to strategic enablers of public service excellence, thus creating value for employees and the organisation as a whole. By embracing AI, we can deliver faster, fairer, and more personalised HR services — not just to employees, but to the citizens we serve.

As public sector leaders, we must move beyond pilot projects and take decisive steps to integrate AI into our HR ecosystems. The time to act is now — not in the future.

Conclusion

The journey toward digital transformation must now deepen into intelligent transformation. AI offers the power to reimagine how HR supports the public sector's most vital asset — its people. Let us embrace it with purpose, integrity, and a commitment to inclusive progress.

Human Resource Management Division
Ministry of Public Service and Administrative Reforms

KEY STRATEGIES AND GOALS FOR THE NEXT FIVE YEARS

The Ministry of Finance plays a crucial role at the heart of Government as the guardian of the country's financial health ensuring that the wheels of Government keep turning smoothly and that every citizen benefits from a strong and sustainable economy.

The Ministry provides several services geared towards a sustainable future, including formulating policies and strategies for economic development and ensuring the financial soundness of Government's socio-economic policies for the effective mobilisation of revenue and proper control of expenditure.

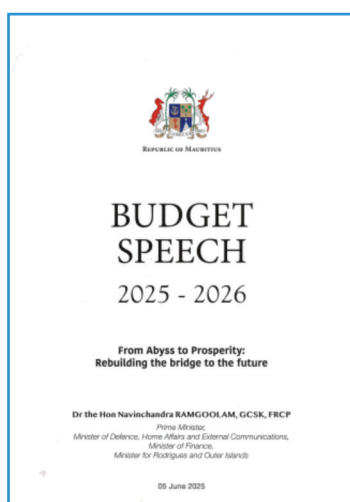
The vision and mission of the Ministry of Finance are to be a forward-looking and innovative organisation that promotes strong economic growth along with equitable social development while ensuring fiscal sustainability to ultimately transform Mauritius into an inclusive and high-income country. The Ministry also aims at improving the standard of living of the population by ensuring optimal revenue mobilisation and allocation of funds to provide the right incentives for economic growth and social development.

The newly elected Government recently presented the National Budget 2025-2026, under the theme “From Abyss to Prosperity: Rebuilding the Bridge to the Future”. The Budget outlines the Government’s vision to stabilise, modernise, and transform the Mauritian economy over the next five years, anchored on the three fundamental pillars namely, Economic Renewal, A New Social Order, and Fiscal Consolidation with a focus on sustainable and inclusive growth.

These form the foundation of a comprehensive development strategy aimed at restoring economic confidence, improving the quality of life for all citizens, and reinforcing the resilience and sustainability of public finances.

The Budget 2025-2026 sets the base for a new economic model focused on strategic priorities which include, among others:

- Driving Research, Development and Innovation to foster a knowledge-based economy;
- Repurposing resources towards sectors with higher productivity potential;
- Promoting transformative investments that reshape our economic foundations;
- Revamping trade strategies to enhance competitiveness and market access; and
- Investing wisely in productive infrastructure that supports sustainable growth.



Fiscal Consolidation remains one of the main priorities of the Ministry of Finance over the coming years. Our strategy will focus on investment and growth-friendly fiscal consolidation while protecting the vulnerable. Over the next five years, the Ministry will aim at:

- A real GDP growth path of 4 to 5 per cent;
- A primary budget surplus to improve the country’s financial health; and
- Reducing public sector debt to around 75 per cent of GDP and reduce it further to 60 per cent in the long term.

The Ministry will implement a Medium-Term Fiscal Consolidation Plan with the objective to reduce budget deficit and public sector debt to sustainable levels.

Accountability and transparency are paramount for achieving sustainability. In this regard, Government will introduce a Fiscal Responsibility legislation and accelerate the implementation of the accrual International Public Sector Accounting Standards (IPSAS) in the Public Sector.

It is to be noted that Performance-Based Budgeting has been re-introduced to systematically link funding with results and outcomes and help to reduce wastage. Government will also ensure that the Report of the Director of Audit is debated in the National Assembly and submitted to the relevant institution for investigation, where appropriate.

Other key strategies and goals of the Ministry over the next five years include the following:

- Reviewing tax policies to improve tax buoyancy and increase fairness in the tax system for a more efficient revenue mobilisation;
- Mobilising additional climate and concessional financing from new sources and implementing innovative financing mechanisms to finance development, climate change adaptation and mitigation projects. A Climate Finance Unit will be set up at the Ministry of Finance to better mobilise and manage climate finance for adaptation, mitigation and resilience;
- Implementing structural reforms to unlock private investment, boost exports and further diversify the economy so as to reinforce resilience of the economy and society to external shocks; and
- Enhancing business facilitation to attract more foreign direct investment in productive sectors.

It is worth noting that, in the context of the 2025/2026 Budget, the Ministry of Finance has introduced Climate and Green budget tagging which involves the identification and categorisation of climate and environment related expenditures. The aim is to ensure that our public finances align with environmental and climate objectives.

Ministry of Finance

MAURITIUS ACCELERATES CLIMATE RESILIENCE AND PUBLIC SERVICE DELIVERY TOWARDS 2030

As Mauritius commemorates United Nations Public Service Day 2025 under the theme “Five Years to 2030: Accelerating Public Service Delivery for a Sustainable Future”, the Government is reaffirming its commitment to a just, inclusive, and sustainable transition. Through the Government Programme 2025–2029, Mauritius is charting a bold development path to enhance climate resilience and environmental stewardship as a Small Island Developing State (SIDS) on the frontline of the triple planetary crisis, climate change, pollution, and biodiversity loss.

According to the **World Risk Report 2023**, Mauritius is ranked 106th out of 193 countries in terms of vulnerability to climate disaster risk. In response, **adaptation to climate change remains a top priority**, with ongoing and upcoming policies focused on increasing the country’s adaptive capacity, reducing vulnerability, and ensuring a low-emission and climate-resilient future. Although our contribution to global greenhouse gas emissions stands at an insignificant 0.01% of the total global emissions, the Government of Mauritius is doing its fair share in terms of mitigation, adaptation, and climate investment to contribute to the global effort to address climate change issues and its impacts.

Climate Actions and National Commitments

Mauritius is in the process of developing its Nationally Determined Contributions (NDC) 3.0 (2025–2035) for submission to the United Nations Framework Convention on Climate Change (UNFCCC) in September 2025. This NDC 3.0 will be robust, realistic and aligned with our low emissions trajectories and our net zero target by 2050.

The Government of Mauritius is aiming to increase the renewable energy in the energy mix to 60% by 2030 to implement our NDC target of 40% reduction of GHG emissions by 2030. It will include a financing strategy along with a carbon market strategy with clear objectives for country engagement with carbon markets. It will also include a strategy to encourage businesses and investors to act ambitiously by utilising businesses for innovation in value chains, technology transfers, and economic opportunities.

In parallel, Mauritius is advancing integrated national planning through the development of a comprehensive National Adaptation Plan (NAP), encompassing all priority sectors: water, agriculture, marine ecosystems, health, infrastructure, tourism, and disaster risk reduction. The Health Sector NAP is currently under preparation.

Coastal Protection Works

Mauritius is already experiencing the tangible impacts of climate change on its coast. The country is losing up to 20 metres of beach width per decade, with sea levels rising at a rate of 5.6 mm/year. The Ministry of Environment, Solid Waste Management and Climate Change, has adopted a five-year strategy (2025–2029) to protect and restore the island’s vulnerable coastline, essential for safeguarding biodiversity, tourism (24% of GDP), and livelihoods.

Between 2019 and 2024, the Ministry rehabilitated 5.3 km of eroded shoreline using a blend of hard engineering (rock revetments, groynes), soft measures (beach nourishment, geobags), and nature-based solutions (mangrove plantation, artificial reefs, dune stabilisation). Key projects included:

- Rock revetments at Case Noyale (100m), Grand Baie Sunset Boulevard (100m), Baie du Cap (260m), Pointe aux Feuilles to Grand Sable (725m), Petit Sable to Bambous Virieux (1500m), Providence (1000m), Bambous Virieux to Anse Jonchée (1600m), and St Martin Beach (260m).
- Dune revegetation in Flic en Flac Beach (200m), Belle Mare (400m), and Le Morne (280m).

These interventions, totaling over MUR 400 million, not only reduced erosion but also enhanced coastal biodiversity and improved beach usability for local communities and tourists alike.

In 2025, ongoing works at Grand Baie and Bois des Amourettes will further reinforce shoreline protection. The strategic priorities for 2025 - 2029 will target 31 km of priority shoreline across 33 high-risk sites, including Trou aux Biches, Albion, and Souillac. Recognising the limitations of hard infrastructure, projects will incorporate hybrid solutions, combining structural works with coral restoration, mangrove replanting, and dune stabilisation using native vegetation, tailored to each location’s wave dynamics, ecological sensitivity, and socio-economic needs.



Construction of Rock Revetment at St Martin, Baie du Cap – 260m



**Replacement of Casuarinas
within the Dynamic Beach Zone at Le Morne**

Coastal Risk Assessment and Long-term Resilience

Our priority as a SIDS remains adaptation due to existential threats of climate change. Efforts towards mitigation are also crucial for long-term sustainability and global action. The Ministry of Environment, Solid Waste Management and Climate Change is currently implementing a comprehensive coastal risk assessment for Mauritius and Rodrigues, led by the French consultancy “Bureau de Recherches Géologiques et Minières (BRGM)”. The initiative involves preparing detailed maps of coastal submersion hazards and erosion for the present day, 2050, and 2100. The maps will enable the identification of coastal areas at risk for sea level rise and coastal erosion and will foster adaptation to climate change impacts in the coastal zone.

Conclusion

As Mauritius pushes the 2030 Agenda forward, its approach to public service delivery reflects a forward-thinking, inclusive, and sustainable vision. On this United Nations Public Service Day 2025, Mauritius stands as a model for how small island nations can lead in climate action and sustainable development in delivering results that benefit people, planet, and prosperity.

**Ministry of Environment, Solid Waste Management
and Climate Change**

MAURITIUS ACCELERATES PUBLIC SECTOR REFORM FOR A SUSTAINABLE FUTURE

“Reform is no longer a choice. It is an imperative.”

As the world unites to celebrate the United Nations Public Service Day 2025 under the theme “Five Years to 2030: Accelerating Public Service Delivery for a Sustainable Future,” Mauritius stands on the brink of a new era - one that will reshape the very foundations of a public service marked by a bold reimagining of governance, leveraged by the adoption of cutting-edge technologies like Artificial Intelligence. This revolution will redefine efficiency, enhance accessibility, and place citizens’ needs at the heart of every service, thus creating a new paradigm for Public Service excellence.

In line with the Government Programme 2025 - 2029, an unprecedented modernisation effort is well underway, ensuring that every reform initiative places people at the heart of progress. The vision is clear: to build a smarter, faster, and more sustainable public service that not only meets but exceeds the expectations of a dynamic society.



Indeed, the Public Service is no longer seen as an unfeeling administrative machinery; it is being reimagined as a powerful enabler of national development and a guardian of citizen trust.

A cornerstone of this transformation is the **Public Sector Reform Strategy 2025–2029** which is being developed and led by the Ministry of Public Service and Administrative Reforms.

The Strategy will serve as a road map to guide reform efforts across Ministries and Departments. In a bid to operationalise and fast track the Public Sector Reform Strategy, a network of **Reforms and Innovation Units** will be established across all Ministries, each headed by a **Director of Reforms**, to lead change from within and foster a culture of continuous improvement.

To complement and strengthen these efforts, a legal framework for Public Sector Reforms will serve to institutionalise change and establish the foundations needed to sustain progress. This pioneering legislation will enshrine core principles - including performance, accountability, transparency, ethics, and citizen-centric service delivery as statutory obligations, ensuring Mauritius builds a public service fit for the challenges and opportunities of the 21st century.

Digital transformation is another major thrust on our Reforms agenda. Notable platforms already deployed include the Electronic Document Management System (e-DMS), supporting paperless administration; e-HR, revolutionising human resource management; and the Electronic Scheme of Service System (e-SOS), a tool that enables transparent and collaborative design of public service career structures.

Looking ahead, Mauritius is setting its sights on next-generation technologies. A new Public Sector AI Programme, backed by an initial Budgetary provision of Rs 25 million, is being deployed to introduce Artificial Intelligence solutions in government operations. From automating routine tasks to enabling better decision-making, this programme will mark a leap forward in how the Public Sector engages with citizens and delivers services.

None of this is possible without people. That is why Mauritius is making unprecedented investments in capacity building. The recent inauguration of the Atal Bihari Vajpayee Institute of Public Service and Innovation, with support from the Government of India, positions Mauritius to equip public officers with the skills and mindset to drive reforms with purpose.

As the clock ticks towards 2030, the Mauritian Public Service is on the move towards building a greater edifice for the future generations and to deliver on the promise of a more agile, responsive, inclusive, and sustainable institution.

Public Sector Business Transformation Bureau
Ministry of Public Service and Administrative Reforms

TOWARDS A MODERN AGRO-INDUSTRY AND SUSTAINABLE OCEAN ECONOMY

For Mauritius, the agro-industry and fisheries sectors are not only critical to our economy—they are essential to our way of life, our food security, and our social fabric. The sea has always provided for our people, and agriculture continues to sustain our communities. But in an era of climate change, resource constraints, and shifting global markets, we know we cannot meet these challenges alone. The Ministry of Agro-Industry, Food Security, Blue Economy, and Fisheries is embarking on a comprehensive transformation strategy for the 2025–2029 period. Guided by national priorities on food sovereignty, economic revitalisation, and environmental resilience, the Government is placing strong emphasis on modernising agriculture and developing the full potential of the ocean economy.



Modernising Agro-Industry and Strengthening Food Security

A cornerstone of the Ministry's strategy is the transformation of the agricultural and food production sectors. The focus will be on enhancing local production to reduce reliance on imports while making food more accessible, affordable, and safer. This includes promoting smart and eco-friendly farming practices, investing in modern agricultural techniques, and supporting producers in becoming export-oriented. An urgent priority will be the mapping of agricultural land suitability in both Mauritius and Rodrigues to guide more efficient land use.



To further bolster the sector, a comprehensive technical audit of all institutions within the agri-business ecosystem will be undertaken. These entities will be repositioned to focus on research, innovation, and advisory services. Addressing labour shortages will also be a key concern, with the introduction of policies for the recruitment of seasonal foreign workers and the inclusion of sustainable agriculture in the education curriculum.



The sugarcane industry will undergo further diversification through increased production of specialty sugars and the development of high-fibre cane varieties for bioenergy, contributing to both food and energy security.

Developing a Sustainable and Inclusive Ocean Economy

Mauritius will transition from a Small Island Developing State (SIDS) perspective to a Large Ocean State framework, maximising the sustainable use of its vast Exclusive Economic Zone. The Government plans to re-energise the national dialogue on the ocean economy, with the aim of establishing new poles of growth in marine biotechnology, fisheries, aquaculture, and ocean-based services.

A dedicated department for multidisciplinary research on the ocean economy will be established, accompanied by investments in human capital development. This integrated approach seeks to optimise ocean-based opportunities while ensuring benefits are shared equitably across society.

Fisheries Sector Reform and Blue Growth

In the fisheries sector, Mauritius will seek to increase its role in the regional and global value chains. Strategic engagements with neighbouring countries and fishing nations will aim to secure more equitable access to marine resources and enhance local value addition. Sustainability remains at the heart of this vision, with the adoption of responsible fishing practices and the promotion of climate-resilient approaches.



The Government will also strengthen regional maritime security to combat illegal fishing, trafficking, and other illicit maritime activities, ensuring the protection of Mauritius's marine wealth.

Looking Ahead

Cross-cutting initiatives, including the integration of climate resilience, digital transformation, and regional cooperation, will support the Ministry's objectives. A renewed focus on food sovereignty, sustainable growth, and institutional effectiveness positions the agro-industry and ocean economy sectors as key drivers in Mauritius's development agenda over the next five years.



Ministry of Agro-Industry, Food Security, Blue Economy, and Fisheries

HEALTH FOR ALL:

FOUNDATION FOR A FAIRER FUTURE

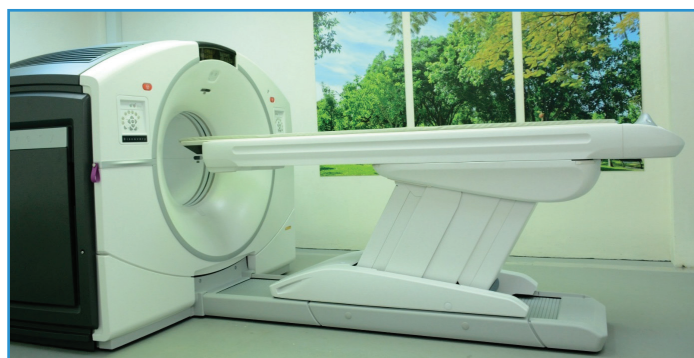
The Ministry of Health and Wellness (MOHW) plays a vital role in developing and implementing health policies, providing health care services, thus, ensuring public health. The Vision of the Ministry is to have a healthy nation with a constantly improving quality of life and well being. Our mission is to reinforce our health services into a modern high performing quality health system, that is patient-centred, accessible, equitable, efficient and innovative. The objective is to improve quality of life and well-being of the population through the prevention of communicable and non-communicable diseases, promote healthy lifestyles and an environment conducive to health.

The key functions of the Ministry of Health and Wellness include:

- disease prevention;
- health promotion; and
- health care delivery and health care management.

All these activities are carried out free of charge through a network of health institutions found around the island such as:

1. Regional Hospitals
2. Specialised Hospitals
3. District hospitals
4. Medi Clinic
5. Area Health Centres
6. Community Health Centres



The MOHW has embarked on the implementation of numerous projects for the health sector comprising new state-of-art and ICT enabled upgraded infrastructures for the improvement of health services in our health institutions.

1. The e-health project is a priority for the MOHW and is in line with the vision of the Government to modernise the actual healthcare system and to make a transition to a technologically based medical service through the use of sustainable and innovative technologies. The objective of the project is to transform the service through digitalisation of patients files. This would enable patients to use a

biometric card bearing their personal information, medical conditions and treatments that will be updated each time they visit any public healthcare institution. The first phase will be implemented in about two months at SAJ hospital and later extended to other health institutions.

2. The Ministry lays much emphasis on disease prevention and encourage Mauritians to adopt a healthy lifestyle through Information, Education and Communication activities organised at community level (educational institutions, worksites, social welfare centres, community centres, youth centres, women centres, day care centres, among others). Vaccination campaigns are conducted and early screening for breast cancer programme will be developed for women at higher risks. Colon Cancer screening will be carried out, especially for persons aged 50 years and above. The Ministry of Health and Wellness aims at launching educational initiatives to encourage healthier lifestyle among Mauritians with a view to curtailing Non-Communicable Diseases (NCD's).



The main services offered by our health institutions:

- Ante Natal Clinic / Post Natal Clinic;
- Intensive Care Unit;
- Cardiac Care;
- Renal Transplant;
- Dialysis; and
- Improve quality of life and well-being of the population through the prevention of communicable and non-communicable diseases, promote healthy lifestyles and an environment conducive to health. Retinal screening and foot care services are also provided by the MOHW for better management of diabetes.

3. A new Health Sector Strategic Plan 2025-2030 is being formulated through a comprehensive analysis of the health systems. This has involved an inclusive and participatory process soliciting contributions from various stakeholders, including relevant Ministries, development partners, private sector, civil society, and community organisations.

In the fight against tobacco, Mauritius received an award from the World Health Organisation (WHO) for its exceptional efforts in Tobacco Control. The award was presented to Honourable Anil Kumar Bachoo, Minister of Health and Wellness by the Director of WHO, during the 78th World Health Assembly held in May 2025 in Geneva, Switzerland.

FROM VISION TO ACTION: GENDER EQUALITY AND FAMILY WELFARE IN MAURITIUS

The Ministry of Gender Equality and Family Welfare is responsible for the formulation and implementation of policies for the promotion of gender equality, the rights and welfare of children, women and families including the community at large.

The vision of the Ministry is geared towards building a society free from violence and gender-based discrimination, where the rights of all individuals, including children, are respected, and human values are upheld within families and community.

Women's Empowerment and Gender Mainstreaming

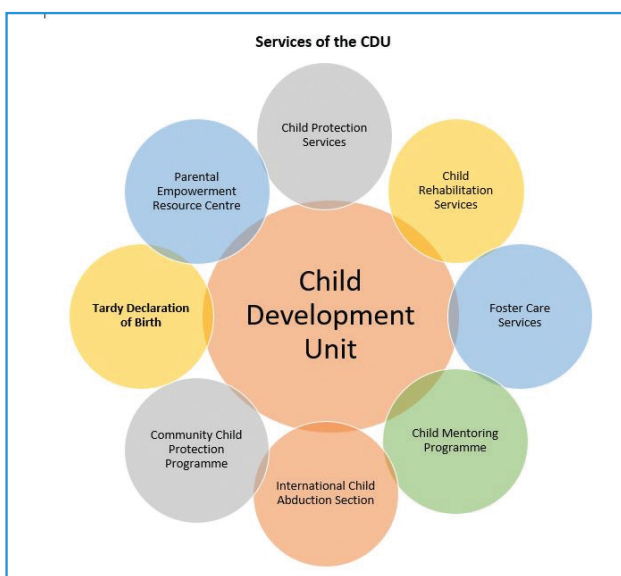
The Ministry pursues a dual-track strategy in promoting gender equality and women's empowerment. This includes institutionalising gender mainstreaming across all public-sector institutions and expanding the network of Women Empowerment Centres (WECs). These initiatives are grounded in the implementation of the National Gender Policy 2022–2030. As at April 2025, 58% of the National Gender Policy recommendations have been implemented, showing strong progress toward inclusive governance and 48 Gender Cells have been established across Ministries.

Strengthening Family Welfare and Combatting Gender-Based Violence

Protecting families and addressing Gender-Based Violence are the key priorities of the Ministry. The LESPWAR app allows victims of gender-based violence to quickly contact emergency services through a panic button, available 24/7.

The Family Support Service (FSS), with 8 centres island-wide, offers coordinated support to domestic violence victims through joint efforts of the Ministry and Brigade pour la Protection de la Famille.

Child Protection and Community Empowerment



The Ministry, through the Child Development Unit, works in the best interest of the child. In that context, ten Child Protection Services offer multidisciplinary, child-friendly support to victims of abuse. Moreover, District Child Protection Committees (DCPCs) are active in all nine districts to connect communities with child protection services. Additionally, a Guardian-Ad-Litem programme will be set up to represent children's voices in court.

Social Welfare and Community-Based Activities

The Ministry also is geared towards enhancing the welfare of the community by providing, *inter alia*, universality of access to the programmes/Activities/Services provided at Social Welfare Centres through sensitisation/ awareness raising on diverse social issues.

Main Strategies/Goals for the next five years (2025-2030)

1. Policy Orientation for the Ministry

Ratify/align with key treaties (SADC Gender Protocol, Maputo), 10-Year Children's Strategic Plan, Beijing +30 review, Reform child services, harmonise data, produce annual gender-statistics and Ministry's report.

2 (a) Women's Empowerment and Gender Mainstreaming

Public-service gender mainstreaming, developing Gender information system (GIS); and implementing Men as Allies Project.

(b) Empowering Women through Innovation and Design

The Ministry, in partnership with the Academy of Design and Innovation (ADI), is actively promoting women's economic empowerment. Training programs in product design, digital marketing, and branding will be carried out to equip women entrepreneurs with the skills to launch market-ready products in creative industries.

3. Child Protection and Community Empowerment

Capacity building for staff on child services, strengthening parental support initiatives, establishing new Child Protection Services (CPS)

4. Strengthening Family Welfare and Combatting Gender-Based Violence

The Ministry is finalising the Comprehensive Domestic Abuse Bill to strengthen legal protection for survivors, opening of new Family Support Services, men-involvement programmes and implement Women-Peace-Security Family Action Plans.

5. Transforming Social Welfare Centres into Community Wellness Centres

To better serve communities, Social Welfare Centres (SWCs) are being transformed into Community Wellness Centres. These Centres will offer integrated services including counselling and job placement. The goal is to enhance family resilience and promote social inclusion.

SAFETY GETS SMARTER

Over the past decade, safety and health at the workplace has undergone a significant transformation, with organisations increasingly adopting a proactive, strategic approach that prioritises employee well-being and leverages emerging technologies to strengthen safety outcomes and organisational resilience.

Safety and health are fundamental to accelerating public service delivery for a sustainable future by ensuring a healthy, motivated, and resilient workforce capable of meeting evolving public needs efficiently. By embedding robust occupational safety and health practices, public sector organisations can reduce workplace injuries and illnesses, minimise disruptions, and enhance employee well-being which are recognised as key drivers of productivity and quality service delivery.

Each year the International Labour Organisation (ILO) commemorates the World Day for Safety and Health at Work to highlight emerging trends in occupational safety and health, address the impact of work-related injuries and illnesses, and emphasise the critical role of social dialogue in fostering a preventive and resilient safety culture.



The 2025 theme “Revolutionizing health and safety: the role of AI and digitalization at work” underscores the transformative role of emerging technologies, such as artificial intelligence (AI), machine learning, robotics, smart sensors, the Internet of Things (IoT), exoskeletons, drones, and augmented reality in shaping safer, healthier, and more efficient workplaces.

These innovations offer unprecedented opportunities for predictive safety, real-time hazard detection, and the automation of high-risk tasks. At the same time, they introduce new and complex challenges, including cyber risks, data protection concerns, and the broader human and ethical implications of digital transformation.

The Ministry of Public Service and Administrative Reforms, representing the State as employer, celebrated the World Day

for Safety and Health at Work 2025 on 28 April 2025. This initiative reflects the Ministry’s unwavering commitment to reviving the observance of this important international event by actively promoting a safe, healthy, and sustainable working environment for public officers.

On that occasion, a one-day workshop was organised with the objectives of fostering awareness, promoting knowledge exchange and building capacity among Chairpersons of Safety and Health Committees across Ministries/Departments and officers of the Safety and Health Cadre of the Ministry.



During the workshop, sector-specific breakout sessions were conducted, enabling focused discussions on occupational safety and health challenges and best practices within key sectors including Agriculture, Education, the Police Force, and Health. These discussions were geared towards exploring how Artificial Intelligence (AI) and digital transformation can strengthen workplace safety, mitigate occupational risks, and shape the AI-driven future of work for a safer, more resilient Public Service.

As we stand at the intersection of technological advancement and occupational safety and health, it is imperative to adopt a forward-looking approach that balances innovation with the safeguarding of workers’ wellbeing. As we stand at the intersection of technological advancement and occupational safety and health, it is imperative to adopt a forward-looking approach that balances innovation with the safeguarding of workers’ wellbeing.

The rapid technological evolution is reshaping the world of work - one where machines are no longer just tools, but critical partners in ensuring human safety and efficiency. These technologies aren’t just reshaping how we work; they’re redefining what it means to be human on the worksite.



Occupational Safety and Health Unit
Ministry of Public Service and Administrative Reforms

MAURITIUS REIMAGINES ITS TERTIARY LANDSCAPE FOR A KNOWLEDGE-DRIVEN FUTURE



Mauritius stands at a defining moment in the evolution of its tertiary education system. The confluence of national policy dialogues and the forward-looking provisions of the 2025–2026 Budget marks a deliberate shift towards a more globally competitive, inclusive, and resilient knowledge ecosystem.

At the centre of this transformation, is a strategic roadmap that aims to align our learning institutions—universities, research centres, and Technical and Vocational Training (TVET) providers—with the demands of a changing global economy. The reform is not solely about structural upgrades; it represents a shift in mindset, moving from fragmentation to coherence, from access to meaningful participation, and from knowledge acquisition to innovation-led growth.

A key dimension of this strategic repositioning is the internationalisation agenda. Mauritius is now actively promoting itself as a regional academic hub, through measures such as the “Study Mauritius” campaign and incentives for foreign institutions to establish a local presence. These efforts are reinforced by streamlined visa processes, digital permits, and efforts to ensure that the global student experience is seamless and attractive.

Concurrently, the country is strengthening its research and innovation architecture. The proposed National Research and Innovation Institute, alongside targeted investments in AI infrastructure and a compulsory AI curriculum at university level, signal a bold ambition to embed research and digital fluency at the heart of the academic enterprise. The allocation of Rs 200 million to Ministries to foster applied research and public–private collaboration underlines the State’s recognition that economic diversification and resilience must be underpinned by robust knowledge systems.

Equally, transformative is the focus on articulation pathways between vocational education and academic progression. The long-standing dichotomy between TVET and university education is being dismantled in favour of a more permeable, learner-centred system. Credit recognition, modular learning, and employer-informed programme design are at the forefront of this reform—opening the doors to flexible, inclusive, and career-relevant education.

On the question of financing, the budget signals a transition to more sustainable models. While the Free Tertiary Education Scheme remains in place, its longer-term viability is under review, and a move towards performance-based funding and public–private partnerships is gaining traction. The goal is to ensure that public investment translates into tangible outcomes, while encouraging institutions to diversify revenue sources without compromising access.

Digital transformation cuts across all these priorities. Whether through virtual governance initiatives like Digital Twin Mauritius, e-learning platforms, or AI-enabled public administration, the education sector is being equipped to thrive in a digital-first world. This transformation, however, requires investment not just in infrastructure but in capacity-building for educators and administrators alike.

The vision is clear: to cultivate a tertiary education system that is globally connected, locally relevant, and future-ready. The benefits are manifold—from enhanced student outcomes and institutional innovation to national economic competitiveness. In this new chapter, Mauritius is not merely adapting to global change; it is shaping its own trajectory, grounded in excellence, equity, and strategic foresight.



Ministry of Tertiary Education, Science and Research

REINVENTING PUBLIC SERVICE: POWERED BY TECH, DRIVEN BY PEOPLE

The United Nations Public Service Day 2025 calls on every administration to ask a single, urgent question: how will we transform public service in the next five years so that by 2030 no one is left behind? As the Ministry of Information Technology, Communication and Innovation (MITCI), we answer with a clear, measurable plan grounded in the Digital Transformation Blueprint 2025-2029 and fully aligned with the Government Programme 2025-2029. Our vision is simple yet powerful: to empower every citizen to live, learn, work and grow in a digitally enabled Mauritius, where innovation serves people and where no one is left behind. Through our Digital Transformation Blueprint 2025-2029, we celebrate the value of public service by placing citizens at the heart of innovation. Our mission is to build a Mauritius where no citizen is left behind and where public officers are empowered to serve with purpose, dignity and pride.

The Blueprint is not just a technological roadmap, it is a social contract. By simplifying government processes, integrating services around life events and enhancing trust in digital platforms, we bring the public service closer to the people. This transformation cannot happen without a strong, motivated public workforce. Our Digital Leadership Training for civil officers and the National Digital Literacy Campaign ensure that public officers are not just system users, but transformation champions.

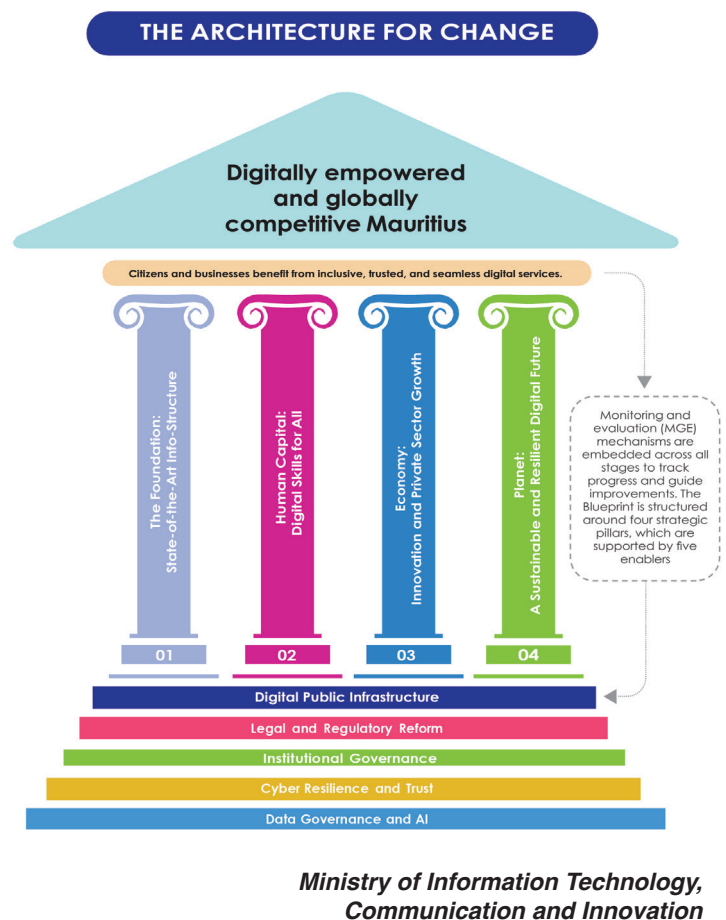
Young professionals are being encouraged to view the public sector as a dynamic space for innovation, service and national impact. By equipping them with the skills of tomorrow, such as in cybersecurity, AI and data science, we are making the public service a hub for professional excellence and societal change. Mauritius' public sector is no longer operating in isolation. Through GovTech innovation challenges, open data platforms and digital entrepreneurship programmes mentioned in our Blueprint, we are creating opportunities for private sector, academia and civil society to co-create solutions with government. These initiatives reflect the UN Public Service Day's recognition of public officers as agents of progress and guardians of public trust. Moreover, by offering mobile digital labs and outreach to underserved communities, our public officers are becoming ambassadors of inclusion and dignity.

In line with the UN Sustainable Development Goals, our fourth pillar in the Blueprint, a sustainable and resilient digital future, focuses on environmentally responsible public services. From green data centres and e-waste recycling to smart lighting systems and paperless e-Cabinet meetings, the public sector is leading by example in the fight against climate change. We are nurturing a generation that sees public service as a force for environmental stewardship.

The people have spoken and we listened. Through national consultations, feedback loops and the launch of an e-Participation platform, public service is becoming more

open, accountable and citizen-driven. The days of rigid top-down service delivery are giving way to a responsive and participatory public sector.

Our Blueprint is a celebration of this virtue. It is a rallying call for young people to join a reimagined public sector, one that leads with empathy, agility and excellence. As we look ahead to 2030, the Ministry's digital transformation journey represents not just a policy shift, but a reaffirmation of why public service matters. It is about making life better for people, supporting those who serve and inviting youth to be part of this transformation.



ACCELERATING CULTURAL DELIVERY FOR A SUSTAINABLE FUTURE

As we set our sights on 2030, the Ministry of Arts and Culture is reaffirming its commitment to shaping a vibrant, inclusive and sustainable cultural future for Mauritius. With a clear mandate to preserve our heritage, promote artistic expression, and support cultural innovation, the Ministry is working to ensure that public service delivery in the arts and culture sector is modern, accessible and impactful.



One of the major undertaking over the next five years is the formulation of a comprehensive national cultural policy. This will be developed by the National Arts Open Commission through inclusive consultations during the “Assises des Arts et de la Culture”. These wide-ranging dialogues will give artists, creators and cultural stakeholders the opportunity to contribute directly to the future of cultural governance.

Improving the professional conditions of artists remains at the heart of the Ministry’s agenda. The status of the Artist Act 2023 will be reviewed to ensure it reflects the realities of artistic work and provides sharper legal and social protections. The reform aims to recognise artists not just as cultural contributions but as essential agents of national development.

To support this vision, a Cultural Desk will be set up as a one-stop service platform to simplify administrative procedures. It will assist artists and organisers in obtaining permits and authorisations in holding artistic events.



In parallel, the Ministry will modernise its support ecosystem. Existing schemes will be reassessed to ensure they are result-oriented and responsive to the evolving needs of the sector. Complementing those efforts, one new initiative; the cultural rebate scheme will open new awareness for sustainable cultural entrepreneurship.

Preservation of cultural heritage will also take centre stage. A Heritage Stewardship scheme will promote innovative partnerships with the private sector to restore and manage key heritage sites. These efforts will not only safeguard our historical assets but also integrate them into dynamic cultural tourism circuits.

These strategic priorities reflect the Ministry’s ambition to deliver faster, more effective and inclusive cultural services. As Mauritius accelerates towards the 2030 horizon, the arts and culture sector will continue to play a pivotal role in shaping a creative, resilient and united nation.



A PROFESSIONAL PUBLIC SERVICE COMMITTED TO EXCELLENCE

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